





The PRIMA programme is an Art. 185 initiative supported and founded under Horizon 2020, the European Union's Framework Programme for Research and Innovation

# MED-LINKS



Data-enabled Business Models and Market Linkages Enhancing Value Creation and Distribution in Mediterranean Fruit and Vegetable Supply Chains

> Quality and Sustainability Standards tailored to local SMEs

Web-based
Digital Platform
with Blockchain
Technology
(smart contracts)

Customized Business Models and coordination strategies

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### MED-LINKS overall objective

MED-LINKS' **overall objective** is to provide SMEs with **tailored and effective solutions** along the **Euro-Mediterranean fruit and vegetables supply chain** to enhance:





































### MED-LINKS specific objectives

SO1	Assessing the competitive performance of Mediterranean FV supply chains
	and consumer preferences

- Supporting the adoption by small-scale supply chain actors of **Voluntary**Sustainability Standards for ethical production, including innovative Green
  Public Procurement approaches for local public authorities
- Providing small-scale supply chain actors with **optimised management**practices and business relations enhancing sustainability and profitability
- SO4 Providing innovative IT tools supporting decision making of enterprises
- SO5 Piloting tailored digital-market linkage solutions
- Exploiting the results of the project for the **empowerment of stakeholders** adapting its communication tools to the characteristics of local societies































### Living Lab approach and innovation pathways

# **EXPLORING THE PRESENT IMAGING THE FUTURE**

#### **INITIAL PROTOTYPES:**

Sustainability Standards Business Models Digital Platform



#### **CO-IDENTIFYING AND TESTING**

Steps, Hypothesis, Actions, Barriers, Opportunities



#### **FINAL PROTOTYPES:**

Sustainability Standards Business Models Digital Platform

*2023* 



























*2028* 













## 3 F&V supply chain systems



#### **SHORT FOOD SUPPLY CHAIN (SFSC)**

These involve direct sales between small-scale farmers and consumers, with minimal intermediaries. SFSCs prioritize local distribution, often through farmers' markets, local retailers, or direct-to-consumer delivery systems, promoting fresh, locally



### EXPORT-ORIENTED FOOD SUPPLY CHAIN (EOSC)

These supply chains focus on the international export of products, requiring compliance with strict quality standards, certifications, and traceability. EOSCs are essential for small-scale farmers looking to enter competitive global markets.



#### **GREEN PUBLIC PROCUREMENT (GPP)**

GPP integrates environmental criteria into the purchasing decisions of public authorities. It encourages the acquisition of sustainable products, e.g., organic fruits and vegetables, and services, aligning with sustainable development goals and reducing environmental impact in public sector supply chains.





























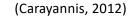
WEBINAR

INITIATIVE

November

## **PILOT ACTIONS**































## Main Results and beneficiaries

#### **TARGET AUDIENCE AND USER GROUPS**

- Academic/research and development community
  - Mediterranean Fruit and Vegetables supply chain actors and stakeholders
  - Government bodies and policy makers
  - The general public

result	Envisaged product or development	Target customers	Impact
ER1.1	In depth analysis of the supply chains structures of interest and enhancement strategies	Producers, processors, Micro-processors, smallholders, exporters	Improve economic, social and environmental performance of the three SCS
ER1.2	Focus groups to uncover consumers' preferences and attitudes	Consumers	From consumers' attitudes tailor specific supply chain solutions
ER2.1- ER2.2- ER2.3 ER 3.1- ER 3.2- ER 3.3	Identification of sustainability standards suited for local clusters and SCS Selection and evaluation of business models suited for local clusters and SCS	Smallholders, SMEs, exporters, public authorities Smallholders, SMEs, exporters, public authorities	Enhance competitiveness through sustainability schemes in different supply chain systems  Development of optimised business models and market access strategies to enhance competitiveness and profitability
ER4.1- ER4.2- ER 4.3	Provide innovative IT tools (web-based platform, virtual training, blockchain) in support of enterprises' decision making	Smallholders, SMEs, exporters, public authorities	Development of digital solutions to guarantee and intensify B2B transactions, transparency and networking between players
ER5.1- ER5.2- ER5.3	Implementation of 5 pilot actions in targeted countries, SCS and product categories	Smallholders, SMEs, exporters, public authorities	Creating conditions for scaling out, through spreading geographically the innovation, and scaling up the implemented innovations to foster productivity
ER6.1	Tailored training courses and webinars	Smallholders, SMEs, exporters, research community, policy makers	Transfer the informational knowledge and potential of technological, entrepreneurial and certification solutions developed
ER6.2	Communication materials portfolio for Web site activation, visibility on social medias, press and international events	Smallholders, SMEs, exporters, research community, policy makers, consumers	A portfolio for communication with external users to strengthen agricultural knowledge and innovation systems















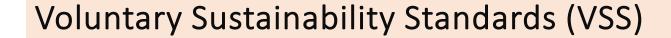














- These are compliance schemes established to promote optimal processes of operations in a sustainable manner (UNFSS, 2013).
- While they are voluntary in nature, adopting these standards can help address various economic, social, and environmental issues as they convey crucial information to different stakeholders and incentivizes them to comply with rules and norms to maintain their performances while improving their sustainability outcomes (Marx et al., 2022; Wijen & Flowers, 2022).
- Studies have shown that compliance with VSS in the agricultural sector can lead to positive economic, social, and environmental benefits (Meemken et al., 2021).
- → MED-LINKS identified and selected a set of VSS suited for local clusters in each SCSs: 15 VSS (3 per each country) and provided guidelines and training contents to support their adoption by smallholders.





























## Italy-VSS 1 - SFSC

### The AIAB organic



AIAB (Associazione Italiana per l'Agricoltura Biologica) is a set of guidelines and criteria developed by the Italian Association for Organic Agriculture.

Strengths	Weaknesses
- Builds trust and improves producer-consumer relationships through superior-quality organic products.	- <b>High costs of certification</b> and farm support at the trade level.
- Promotes <b>environmental benefits</b> from sustainable production practices.	- Lack of awareness and knowledge building regarding climate change resilience and mitigation.
- Enhances <b>producers' knowledge</b> of sustainable practices and operations.	- Costs of extension services and education discourage utilization by producers.
- Enables <b>premium pricing</b> and <b>access to significant markets</b> , ensuring higher revenues for farmers.	- Informational asymmetries in the supply chain hinder cooperation and equitable relationships.
- <b>Motivating sustainable practices</b> by offering economic and environmental benefits.	
Opportunities	Threats
- Access to <b>public funding opportunities</b> and <b>subsidies</b> (e.g., CAP).	- Costs of extension services and education remain a barrier without public support.
- Group certification as a viable option for small and medium-scale farmers to reduce costs.	- Lack of awareness among farmers about the impacts of natural disasters and their contributions to solutions.
- Micro-crediting systems for farmers to ease financial	- Potential non-guaranteed sales, despite growing organi markets.
constraints.	markets.
	- Rising need for consumer and producer education to maintain momentum in organic market growth.





























### Italy-VSS 3 - EOSC

#### **GRASP**





**GRASP** is an **add-on module** to the **Global G.A.P** to assess social practices on farms, focusing on workers' health, safety, and welfare.

Strengths	Weaknesses
<ul> <li>Protects and ensures the safety and well-being of workers through good social practices.</li> </ul>	- Perceived "non-correlation to product quality," reflecting a one-dimensional view of quality.
- <b>Promotes human rights, fair remuneration</b> , freedom of association, and basic social needs for workers.	- Misconception of <b>limited correlation</b> between GRASP and consumers' quality of life.
- Enhances B2B and B2C relationships through transparent, fair, and socially responsible management systems.	- GRASP certification requires prior GLOBAL G.A.P certification, creating additional prerequisites.
- <b>Supports</b> a <b>robust social management</b> system to protect producers' human resources.	
- <b>Complements</b> GLOBAL G.A.P certification, enabling compliance with <b>good agricultural practices</b> and food safety.	
Opportunities	Threats
- Link to GLOBAL G.A.P provides access to both social and environmental benefits through sound agricultural practices.	- <b>Risk</b> of <b>non-compliance</b> with improving working conditions.
- Raises awareness about the multidimensional concept of quality, including social and cultural dimensions.	- Non-conformities may occur without adequate monitoring or auditing.
- EU policies can <b>link funding provisions</b> to the adoption of certification schemes, incentivizing compliance.	
- Consumers indirectly <b>benefit</b> from <b>improved working conditions</b> and safe, high-quality products.	





























### France-VSS 2 - GPP

#### **Haute Valeur Environnemental (HVE)**



The Haute Valeur Environnementale (HVE) standard is a certification in France designed to promote environmentally sustainable practices in agriculture.

Strengths	Weaknesses
- <b>Guaranteed sales</b> for public markets at reasonable prices compared to organic products.	<ul> <li>Lack of exposure and recognition of the certification, requiring targeted communication initiatives.</li> </ul>
- Strong environmental benefits, including biodiversity protection and agro-forestry promotion.	- <b>High certification costs</b> due to the requirements of multiple levels, with the third level recognized by public authority.
- Promotes <b>transparency</b> and <b>traceability</b> in production processes.	- Geographical limitations and low awareness among producers, hindering widespread adoption.
- Well-developed communication among supply chain actors.	- Lack of political engagement in territorial food projects, weaker exposure compared to organic certification.
Opportunities	Threats
- Develop communication and marketing strategies to enhance public and producer awareness.	- <b>Risk</b> of <b>unfairness</b> and <b>lack</b> of <b>transparency</b> in the post-production phase.
- Strengthen political engagement through policy interventions and national exposure.	- Focus on <b>environmental</b> protection may <b>overlook</b> other <b>critical issues</b> , leading to a narrow certification focus.



























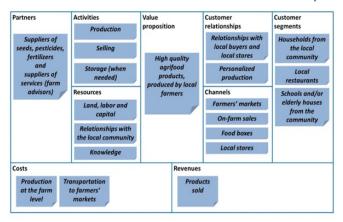


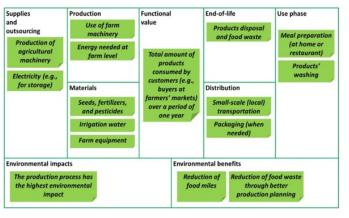




The concept of **business models** was assessed under a **multi-level perspective** to depict how technological – and the consequent social – change affects and is affected by different business fields and applied:

- to a theoretical analysis of the 3 supply chain systems (Short Supply Chains, Export-Oriented supply Chains, and Green Public Procurement)
- to investigate how it can depict the economic, environmental, and social performance (Triple Layered **Business Model Canvas** - TLBMC) of these systems in different countries





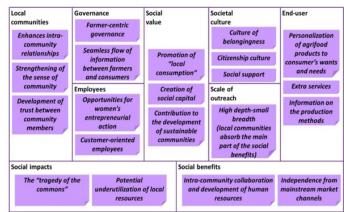


Figure 2. The economic layer of TLBMC for short food supply chains























Figure 3. The environmental layer of TLBMC for short food supply chains

Figure 4. The social layer of TLBMC for short food supply chains

ΑΡΙΣΤΟΤΕΛΕΙΟ









### Enhanced business models

#### 8 enhanced Business Models have been developed and evaluated

- 3 for Short Food Supply Chains (SFSCs),
- 3 for Export-Oriented Supply Chains (EOSCs),
- 2 for Green Public Procurement schemes (GPP).
- In all the business models we included the development of a digital platform.
- Innovative digital solutions (e.g. applications serving as pools of information that will receive input from farmers and other actors) were added to <u>4 business models</u> (BM#1-3 in SFSCs, BM#4 for EOSCs, and BM#8 in GPP)
- We finally incorporated in <u>5 business models</u> the adoption of voluntary certification schemes
  as another alternative value-creation strategy
  (BM#1-2 in SFSCs, BM#6 for EOSCs, and BM#6-7 in GPP).





























## Digital platform

A web-based digital platform to facilitate connections and transactions among FV producers

### It has three main functionalities:



1. Networking



2. Virtual Training



3. **Smart contracts** registration































## Digital platform - Networking

### A collaborative ecosystem where stakeholders connect and communicate



Finding **buyer** and **sellers** 



Creating or joining **groups** of shared interest































### Digital platform - Training

A virtual learning hub
designed to equip farmers
and producers with
valuable knowledge and
skills



MED-LINKS offers comprehensive training modules tailored to the specific needs of users within the fruits and vegetables supply chain





















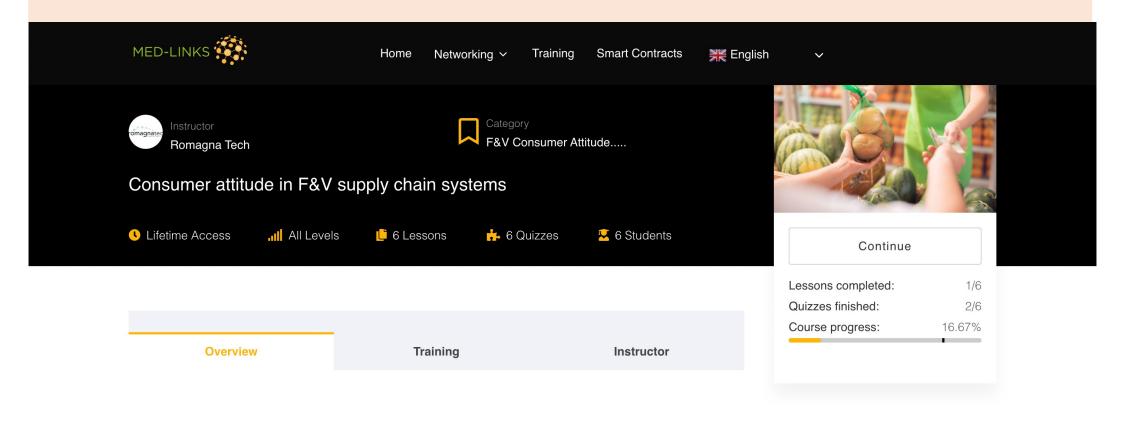








## Training modules overview























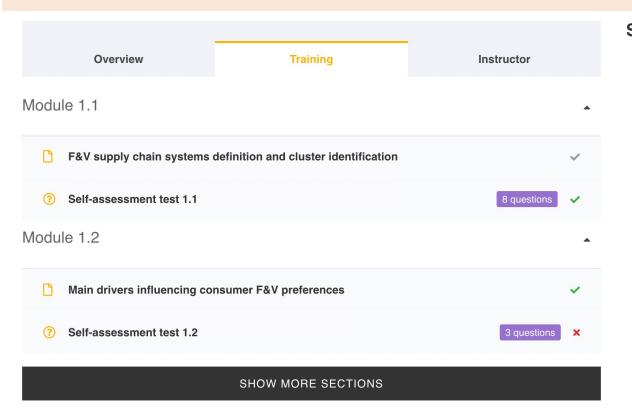








## Training modules – Self-assessment test



#### Self-assessment test 1.1



Passed 🗸

Time spent	00:01:1
Points	5 /
Questions	
Correct	
Wrong	
Skipped	

Retake Review





























### Digital platform - BlockChain Technology/Smart Contracts



BCT can create **immutable** and **transparent** records of transactions and **data exchanges** 



It enables buyers and sellers to stipulate contracts directly on the platform, ensuring transparency and efficiency































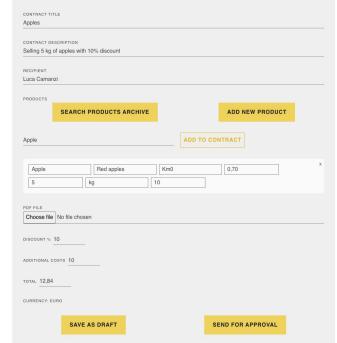
## Smart contract registration



#### My Contracts



Credits		
AVAILABLE: 980	FROZEN: (contracts w	
USER CURRENC	Y: Euro [EUR]	edit +





















New Contract x













### PA in FRANCE



### **DESCRIPTION**

- This pilot focuses on implementing the Green **Public Procurement (GPP)** system for fruits and vegetables in the Montpellier Market of **National Interest** (Mercadis)
- It engages wholesale operators, producers, processors, service providers, restaurants and public catering (e.g. universities)

### **CHALLENGE**

- GPP prioritizes reducing environmental impact while supporting sustainable agriculture.
- Need to optimize logistical processes and gain certifications related to sustainable logistics, such as Km0 and circular economy-based labels
- Enhancing coordination between local farmers and public buyers

#### **SOLUTIONS**

- Increase in knowledge and acceptance of sustainable practices
- Identification of opportunities to streamline logistics and strengthen communication channels between local farmers and public institutions
- High acceptance levels for the adoption of business model optimizations and digital tools for tracking and managing local supply chains.



















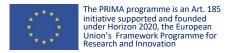
















### PA in GREECE



### **DESCRIPTION**

- In Central Macedonia, specifically around the Katerini area, cherry and vegetable farmers operate within Short Food Supply Chains, primarily serving local consumers.
- This model helps keep fresh produce accessible and affordable but can limit the scalability of local agriculture.

### **CHALLENGE**

- Farmers need more robust infrastructure and networking opportunities to increase local distribution while competing with imported products.
- Limited support for smallscale producers puts pressure on these farmers to remain competitive without compromising their traditional practices or economic viability.

### **SOLUTIONS**

- Enhancement of local farmers' knowledge on business models and voluntary sustainability schemes,
- Web platform adoption
- Creation of new and the enhancement of already existing social networks































### PA in ITALY



#### **DESCRIPTION**

- Small-scale fruit and vegetable producers in the Lazio region contribute to both SFSC and EOSC.
- Fruit: eggplants, peppers, tomatoes, zucchinis
- Root vegetables: carrots, cabbages, kohlrabi.

### **CHALLENGE**

- Fragmentation creates challenges in achieving consistent quality and distribution limiting their capacity to scale and reach broader markets
- Fragmentation also hinders efficient logistics and makes it difficult for farmers to negotiate fair prices, posing a threat to the economic stability of local agricultural practices.

### **SOLUTIONS**

- Greater awareness of the digital solution and its benefits, fostering increased familiarity and anticipated adoption
- EOSC: simplified digital tools showed promise in helping farmers access new marketing channels
- SFSC: interest in reaching distant consumers, though some hesitancy toward digital integration remains





























## Stakeholder engagement and dissemination











































### WEBSITE www.med-links.eu

Create new tools for more efficient and sustainable fruit & vegetable

# **MED-LINKS**

Provide small-scale producers with tailored and effective solutions enhancing efficiency, sustainability, and fairness along fruit and vegetables supply chains in Mediterranean countries





























# Thank You!

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